

Ouestions?

- Our website: www.autopass.no/Visitors Payment/
- Email: ap@vegvesen.no
- Customer Service: 02012 (from Norwegian phones only)

AutoPASS Visitors' Payment

Drive in Norway without worries or On board Unit



AutoPASS On board Unit Agreement

AutoPASS is an electronic payment system for toll fees in Norway where an AutoPASS On board Unit is used as the means of payment. Foreign vehicles planning to stay in Norway for more than two months are advised to make use of an AutoPASS On board Unit.

To get an AutoPASS On board Unit:

- Sign an agreement with one of the Toll Operators in Norway.
 This can be done at a Service Station, where you pay a deposit of NOK 200 for the AutoPASS On board Unit.
- Each time you pass through a Toll Station a fee will be deducted from your account.
- When you leave Norway you can return the AutoPASS On board Unit by standard mail to the Toll Road Operator or at a Service Station.
- Your deposit of NOK 200 will be refunded.
- You will receive an invoice of all toll charges during your stay in Norway.
- If you travel several times to Norway you may keep the On board Unit. There is no time limit to this kind of contract.
- Make sure you always inform your toll operator about changes, especially if you change the vehicle you're travelling with.

For more information, see www.autopass.no



See <u>www.autopass.no</u> to find the Toll Road Operator you would like to sign an agreement with.



www.autopass.no



How to use AutoPASS Visitors' Payment

Registration:

- Register your credit card (VISA or MasterCard), email address and vehicle registration plate number online at Visitors' Payment via www.autopass.no to create an account. This can be done in advance or up to 14 days after the first time you pass through an AutoPASS payment point.
- You can decide the duration of the contract, from one day up to two months. Register a start-up date in your contract that is a few days earlier than your planned visit. This will give you flexibility. The end date has to be in the future.

- Make sure that your credit card is valid six months after the AutoPASS Visitors' Payment registration, to avoid having to add a new card.
- If you want to have AutoPASS Visitors' Payment for two cars during the same period using the same credit card, create two accounts with different email addresses.

On the road:

 Prepayment of NOK 300 (NOK 1,000 for vehicles >3,500 kg) is deducted from your credit card after the first payment point you pass (when the passing is registered in the system, which may take up to several weeks).

- When you pass through a toll payment lane marked AutoPASS, the registration plate is photographed (sometimes indicated by a flash) and a deduction is made from your prepayment.
- Do not pay manually at a toll plaza marked AutoPASS or in service stations. There are no possibilities to refund such payments.
- A few ferries charge the crossing to AutoPASS Visitors' Payment. When you enter a ferry from an AutoPASS lane, your ticket is paid from the Visitors' Payment and should not be paid manually. Please bring written documentation of your Visitor's Agreement as a proof of your prepayment.

Payment:

- NOK 1 (approx. EUR 0.15) is deducted from your credit card when you register an account.
- Prepayment of NOK 300 (NOK 1,000 for vehicles > 3,500 kg) is deducted from your credit card the first time you pass through an AutoPASS payment point.
- Each time you pass through an AutoPASS payment point, the correct payment is deducted from your prepayment. However, it normally might take a few weeks before it appears in your online account statement.
- If your prepayment is fully used, another prepayment of NOK 300/1,000 will be deducted the next time you pass a payment point. Please make sure there are sufficient funds on your credit card for your prepayments.
- The unused portion of your prepayment is refunded to your credit card at the latest 85 days after (last) prepayment. The date will appear on your online account. You will receive an email with a statement of all payment points passed and the costs involved.